

The PALiner

Philippine Airlines' Official Publication



WORLD WITHOUT LIMITS



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AND VIEW THE
LATEST ISSUE
OF THE PALINER

PAL PREPARES TO TAKE ITS PLACE IN THE ONEWORLD ALLIANCE

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85 Years of Heartfelt Service



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The PALiner is produced for the employees and friends of **PHILIPPINE AIRLINES** and **PAL EXPRESS**.
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Strength in Continuity



MR. LUCIO C. TAN III
PHI President and COO

After 85 years, Philippine Airlines continues to move forward because of our people. Recent events in the Middle East reminded us that aviation requires constant preparedness, and our response reflected years of strengthening our systems, building our capabilities, and working together as one team.

Through the decades, our purpose has remained guided by the stewardship principle established by Dr. Lucio C. Tan: to serve our passengers with care and strengthen our flag carrier for future generations.

Our invitation to join the **oneworld** Alliance marks a defining milestone in Philippine Airlines' history. It underscores the trust of some of the world's leading airlines and affirms PAL's growing role in the global aviation community. As we move toward full alliance membership, we take another important step in our evolution as a world-class airline.

The future of Philippine Airlines gives me every reason to be confident in our people. Together, we will continue to build an airline that reflects the very best of the Filipino spirit and serves our nation with pride.

My sincere gratitude for your dedication to Philippine Airlines.

Building on Strong Foundations



MR. RICHARD NUTTALL
PAL President

Philippine Airlines opened the year with a positive first quarter, delivering nearly 10% revenue growth while sustaining profitability and carrying 4.30 million passengers, up 6.1% year-on-year.

This performance reflects the upgrades we have made to our systems and procedures across the organization, which have helped stabilize our operations. The airline is now more disciplined and predictable, positioning us well for future growth.

Our progress has also earned external recognition. We received Cirium's award as the most on-time airline in Asia Pacific for 2025 and the Airline Passenger Experience Association's (APEX) 2026 Four Star Major Airline designation, along with several other regional awards.

PAL has also generated four years of profit, and this, in turn, has provided a financial base that now allows us to invest and transition into the next phase of our development as we build an airline for generations to come.

We have taken delivery of two flagship Airbus A350-1000 aircraft, with seven more to come. The first of our 13 Airbus A321neo aircraft will begin arriving later this year. We have expanded our frequent flyer partnerships to include Qatar Airways and Qantas Airways, accepted the invitation to join the **oneworld** Alliance, announced the launch of our Manila–Chicago service, and are integrating Line Maintenance into the airline group under PAL Express. Exciting times indeed.

Unfortunately, the world we live in is always unpredictable. Although we entered the year with strong momentum, the conflict in the Middle East significantly affected the operating environment in the second quarter. We had to suspend our flights to the region, and jet fuel prices rose to levels that made profitability unrealistic. The priority quickly became cash conservation. The good news is that Philippine Airlines had the resources and disciplined approach to weather the storm.

Moody's and Fitch have assigned PAL its first international credit ratings, recognizing the airline's financial position. These ratings further strengthen our ability to access capital markets as we continue to invest in fleet and network growth.

At the time of writing, the situation in the Middle East appears to be improving, and fuel prices have started to return to more sustainable levels. We must maintain discipline. If we do, we are well-positioned for the months ahead.

Many thanks to everyone for your commitment and dedication through these challenging times as we build an exciting future together.



The PALiner

EXCLUSIVE



A NEW CHAPTER TAKES FLIGHT

by JEANNE MARIE PHYLLIS TAN



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PAL will become the 16th member of the Alliance and only the second full member airline based in Southeast Asia.

A SHARED MILESTONE

PAL executives joined oneworld representatives to mark the airline's invitation to the Alliance.

For eight and a half decades, PAL has connected Filipinos to opportunities, communities, and destinations around the world. On June 6, 2026, the airline carried forward that mission when it formally accepted an invitation from the oneworld Alliance during the International Air Transport Association (IATA) Annual General Meeting in Rio de Janeiro, Brazil.

PAL will become the 16th member of the Alliance and only the second full member airline based in Southeast Asia.

The development comes at a meaningful moment for the Philippine flag carrier as it celebrates its 85th anniversary. It places PAL alongside some of the world's leading airlines and expands access to a network of

nearly 1,000 destinations across more than 170 countries and territories.

A PLACE AMONG GLOBAL CARRIERS

Following its restructuring in 2021, the flag carrier focused on strengthening its fundamentals: modernizing its fleet, improving operational reliability, and enhancing the overall customer experience. These efforts



TOWARD THE FUTURE

A handshake between PAL and oneworld executives symbolizes the next phase in their journey together.



strengthened PAL's position in both regional and long-haul markets, laying the groundwork for future growth.

By 2025, PAL had established itself as the most on-time airline in the Asia-Pacific, earning recognition from Cirium for its operational performance. At the same time, the airline boosted its international reach and strengthened its position in key markets.



GLOBAL SPOTLIGHT

*PAL President Richard Nuttall discusses the significance of PAL's **oneworld** Alliance announcement with members of the international media.*

Those developments affirmed what **oneworld** saw in PAL: a full-service carrier with a strong brand, a growing network, and a reputation for warm, attentive service. PAL also brings strategic value to the Alliance through its extensive domestic network and international operations, from Manila, Cebu, and Clark.



SEALING THE PARTNERSHIP

***oneworld** CEO Ole Orv r, American Airlines CEO and **oneworld** Governing Board Chairman Robert Isom, PHI President and COO Lucio C. Tan III, and PAL President Richard Nuttall take part in the ceremonial signing at the official announcement of PAL's **oneworld** Alliance integration.*

The addition strengthens **oneworld's** presence in Southeast Asia, a region expected to see some of the fastest aviation growth in the coming decade. Through PAL, the Alliance gains access to 33 additional destinations across the Philippines and beyond.

The move also builds on relationships that have developed over time. Several **oneworld** member airlines already maintain code-share partnerships with PAL, giving the carrier an established presence within the network and a solid foundation for deeper collaboration in the years ahead.



A STRONG PAL PRESENCE

Joining the PAL delegation were PAL EVP/COO and PALex President Atty. Carlos Luis Fernandez and PAL VP for Revenue Management, Commercial Planning & Alliances Christoph Gaertner, accompanied by PAL cabin crew.

REWARDS, REDEFINED

For customers, joining **oneworld** will bring a more connected travel experience and greater recognition within the Alliance network.

One of the most significant changes will come through *Mabuhay* Miles. By late 2027, PAL will fully align its *Mabuhay* Miles Elite, Premier Elite, and Million Miler tiers with **oneworld** recognition levels, unlocking benefits such as priority airport services, lounge access where applicable, additional baggage allowances, preferred seating, and priority handling throughout the journey.

The transition will take place in phases. In the months ahead, PAL plans to progressively expand reciprocal earn-and-burn partnerships among **oneworld** airlines, steadily increasing the value and flexibility available to *Mabuhay* Miles members. As the airline prepares for full integration, travelers can expect more consistent service across every touchpoint. ✈

PAL INKS PARTNERSHIP WITH QATAR AIRWAYS, QANTAS

by JEANNE MARIE PHYLLIS TAN

PAL has entered into expanded agreements with Qatar Airways and Qantas Airways, increasing network connectivity and loyalty program access for *Mabuhay* Miles members.

- **QATAR AIRWAYS**

- PAL will place its (PR) code on Qatar Airways flights from Manila, Cebu, Clark, and Davao to Doha, with onward connections to more than 20 European cities via Hamad International Airport, including Paris, Rome, and Frankfurt.
- Qatar Airways will place its (QR) code on PAL domestic flights, enabling connections from Manila and Cebu to leisure destinations such as Caticlan (Boracay) and Puerto Princesa.
- The partnership enables members of *Mabuhay* Miles and Qatar Airways Privilege Club to earn and redeem across both networks. Qatar Airways' network includes destinations in Europe and Africa, while PAL's network covers Australasia, Southeast Asia, and the United States.

- **QANTAS AIRWAYS**

- *Mabuhay* Miles and Qantas Frequent Flyer members can redeem points across both airlines' networks.
- *Mabuhay* Miles members gain access to Qantas' domestic and international network in Australia, including Sydney, Melbourne, Brisbane, Perth, Adelaide, Hobart, Byron Bay, and Cairns.
- Qantas Frequent Flyer members gain access to PAL's network across the Philippines and selected destinations in Southeast Asia.



CELEBRATING

THE PEOPLE BEHIND 85 YEARS

by JEANNE MARIE PHYLLIS TAN

PAL marked its 85th anniversary through Employee Night on March 19 at the SMX Convention Center, bringing together meaningful milestones, inspiring stories, and memorable performances. Under the theme *Legacy at Heart: Celebrating 85 Years, Shaped by Our People*, the celebration paid tribute to generations of PALers who have shaped the airline's journey while reaffirming the values that will guide its future.



HONORING EXCELLENCE

PAL Holdings, Inc. President and Chief Operating Officer Lucio C. Tan III opened the program by expressing his gratitude to employees whose dedication, teamwork, and professionalism have contributed to the airline's success over the past 85 years.

Another defining moment of the evening was the presentation of PAL's recognition as the Most On-Time Airline in Asia-Pacific for 2025 by Cirium Chief Industry Officer Mike Malik. The recognition underscored what operational excellence looks like: sustained teamwork, discipline, and a

shared commitment to reliability across the organization.

It also served as a fitting tribute during the airline's 85th anniversary, honoring the employees whose dedication continues to move PAL forward.



A MESSAGE OF GRATITUDE

PHI President and COO Lucio C. Tan III thanked employees for their dedication and contributions to the airline's continued success.





PERFORMANCE RECOGNIZED

Cirium Chief Industry Officer Mike Malik presented PAL with the award honoring the airline's operational achievements.



It also served as a fitting tribute during the airline's 85th anniversary, honoring the employees whose dedication continues to move PAL forward.

INVESTING IN THE FUTURE

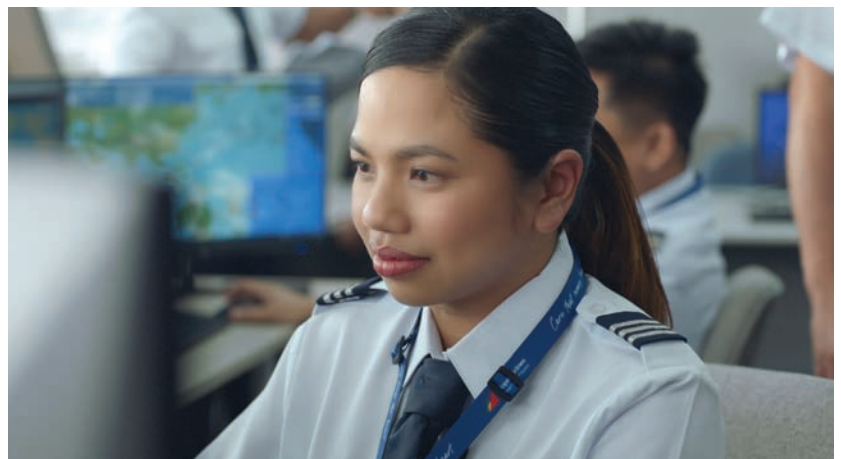
Looking to the future, the program introduced 85 graduating scholars under the *Share the Care Award Program* in partnership with the National Aviation Academy of the Philippines (NAAP). Through travel grants, career pathways, and mentorship opportunities, the initiative helps aspiring aviation professionals take their first steps toward careers in aviation.



SUPPORTING TOMORROW'S TALENT

PAL executives welcomed NAAP scholars and administrators during Employee Night, reaffirming the airline's investment in the next generation.

It also premiered PAL's 85th anniversary film, *Care That Goes Further*, inspired by the true story of working student Angeline De Guzman. The film showed how the encouragement and support of PAL employees inspired her to pursue a career in aviation. Its message reflected how genuine care extends beyond every flight, creating opportunities that reach far beyond the airport.



CARE THAT GOES FURTHER

Snippets from PAL's 85th anniversary film reflect the enduring spirit of care that continues to shape every journey.



SHOWCASING PAL SPIRIT

The evening came alive through performances that reflected the vibrancy and camaraderie of the PAL community. The Philippine Ballet Theatre opened the program, followed by appearances from the *Safetynovela* cast, BINI, Sexbomb Girls, Maki, and Gary Valenciano. A special performance by PAL employees added a personal touch to the celebration, showcasing the talent found across the organization.



TAKING THE STAGE

Guest performers energized the crowd, adding to the festive atmosphere of Employee Night.

One of the evening's most heartfelt moments was Gary's tribute to Mrs. Carmen K. Tan, honoring her lasting contributions to the airline.

A ceremonial toast led by PAL management brought the formal program to a close, inviting employees and leaders to celebrate the airline's remarkable journey while looking ahead to the years still to come.



A TOAST TO 85 YEARS

PAL EVP/COO and PALex President Atty. Carlos Luis Fernandez, PHI President and COO Lucio C. Tan III, and PAL President Richard Nuttall led the ceremonial toast at the Employee Night.

Behind the scenes, the Human Capital Department (HCD) played a pivotal role in bringing the celebration to life. From securing sponsors for raffle prizes and giveaways to coordinating shuttle services, organizing the watch party for employees on duty, curating the dining experience, and creating a welcoming atmosphere throughout the venue, the team helped make the milestone both inclusive and unforgettable.



MASTERS OF CEREMONIES

HCD's Guen Dumdum and Ben Ayonon hosted the program.

As PAL embarks on its next chapter, Employee Night served as a reminder that the airline's greatest strength has always been its people. Their passion, commitment, and care continue to define the Heart of the Filipino and carry the legacy of the country's flag carrier forward. ✂



TALENT ON DISPLAY

PAL employees took center stage, showcasing their skills beyond the workplace during the anniversary celebration.





A SPECIAL APPEARANCE

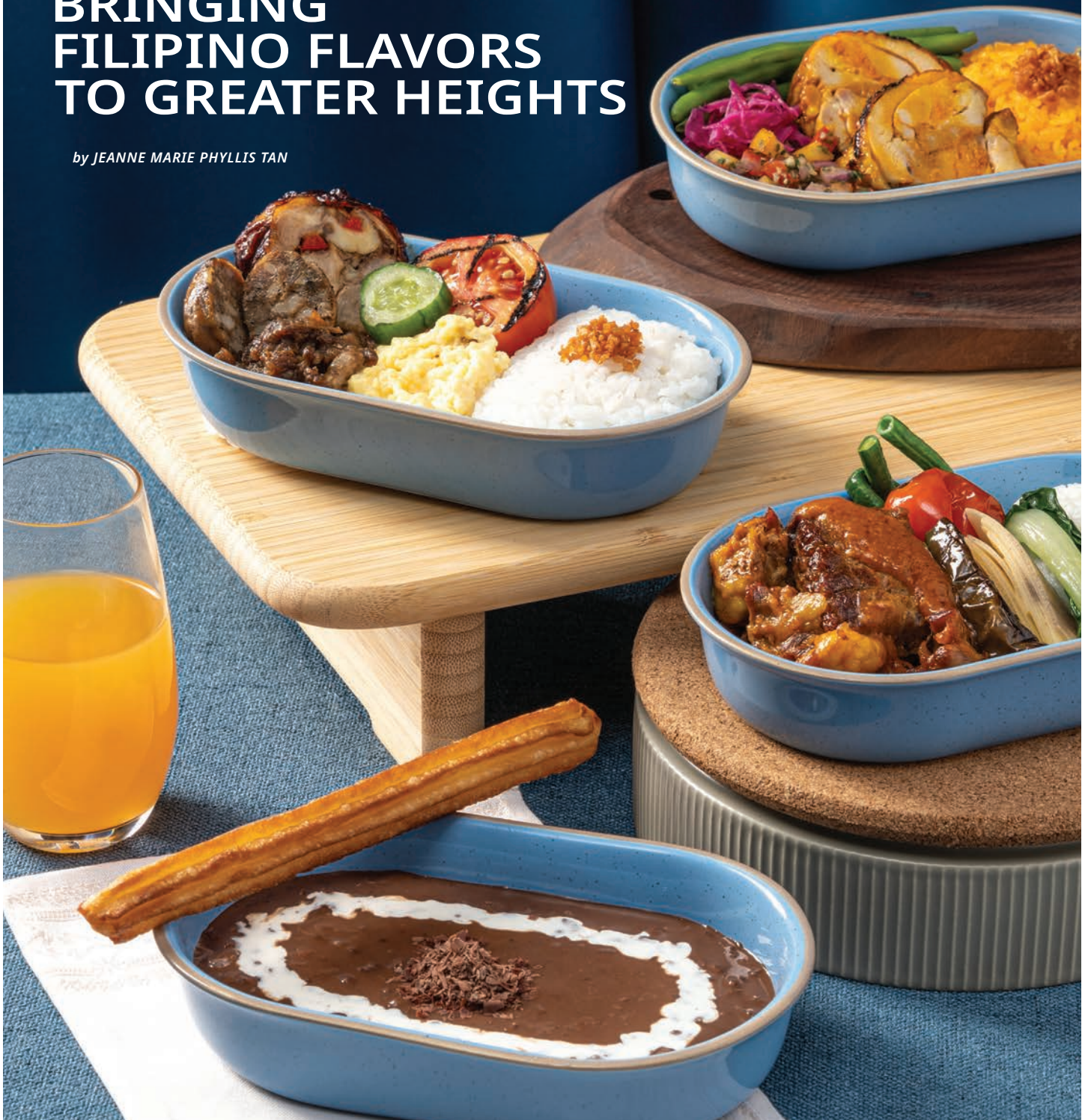
The cast of PAL's viral SafetyNovela made a special appearance during Employee Night.



MAIN STORY

BRINGING FILIPINO FLAVORS TO GREATER HEIGHTS

by JEANNE MARIE PHYLLIS TAN



Food has always been one of the most memorable parts of travel. For PAL, it is also an opportunity to share a piece of Filipino culture with passengers from around the world.

That philosophy is at the heart of *Book-A-Dish*, a new pre-order dining service that places Filipino cuisine at the center of the premium cabin experience. Available to Business Class and Premium Economy passengers, the service allows travelers to reserve their preferred meals up to 72 hours before departure, ensuring that their first choice awaits them onboard.

The initial rollout covers flights from Manila to North America, with plans to expand to other markets as operational requirements and catering partnerships are established.

For Assistant Vice President for Catering Operations Chef John Santos, the initiative began with a simple question: *how could PAL create an in-flight dining experience that better reflects the tastes of its passengers while strengthening the airline's identity?*

Most PAL passengers have Filipino roots or connections to the Philippines. Recognizing this, the Catering team developed *Book-A-Dish* around a curated selection of Filipino specialties designed specifically for pre-order. Through the *Mabuhay* Selection, passengers can choose from dishes that celebrate familiar flavors while introducing contemporary techniques and presentation.

The menu features options such as *Chicken Adobo Roulade*, *Rolled Chicken Inasal*, *Beef Shortplate* and *Oxtail Kare-Kare*, *Grilled Beef Spare Ribs Kaldereta*, and *Baked Tuna Belly with Prawn Crabfat Coco Cream Sauce*.

Breakfast offerings include favorites such as *Pork Tocino*, *Rolled Daing na Bangus*, and a Filipino Breakfast Platter.

Rather than simply recreating traditional recipes, the team sought to present Filipino cuisine in a way that feels elevated and relevant to today's traveler.

"If we offered a platform like Book-A-Dish, it would elevate and focus on Filipino cuisine," Chef John shared.

The service also addresses a long-standing challenge in in-flight catering.

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How could
PAL create an
in-flight dining
experience that
better reflects
the tastes of
its passengers
while
strengthening
the airline's
identity?

In the past, passengers sometimes found that their preferred meal was no longer available by the time service reached their seat.

By allowing selections before departure, *Book-A-Dish* helps ensure a more predictable and satisfying dining experience while enabling the Catering team to plan more effectively.

Behind the menu is a collaborative effort involving chefs, culinary specialists, and catering partners. Chef John provides the overall direction, but recipe development, menu engineering, and refinement involve contributions from across the team. *"It's the whole team,"* he said. *"Everyone contributes, especially the chefs specializing in Filipino cuisine."*

Book-A-Dish serves as the centerpiece of PAL's new menu framework, which offers passengers a range of dining options before and during their journey.

Selected North American flights also feature *All Day Dining*, giving passengers the flexibility to enjoy dishes such as *Arroz Caldo* and *Beef Tapa* at any point during the flight. Onboard Essentials complements these offerings with a selection of classic dishes available for immediate ordering.

The enhancements extend beyond the menu itself. In partnership with the Marketing Department and Cabin Services, the Catering team has also introduced a modern tablescape featuring updated dinnerware and linens designed to support contemporary plating techniques. The refreshed presentation creates a cleaner, more refined dining environment that complements the quality of the food being served.

Together, these initiatives reflect PAL's efforts to elevate the in-flight experience through thoughtful service, culinary innovation, and a stronger celebration of Filipino flavors.

Through *Book-A-Dish* and the broader menu framework surrounding it, passengers can look forward to a dining experience that is distinctly Filipino, carefully curated, and designed with their preferences in mind. ✂



LUNCH, YOUR WAY

Passengers can pre-order from a selection of lunch entrées through PAL's Book-A-Dish service.



MAIN STORY

PUTTING BEST INTO PRACTICE

by JEANNE MARIE PHYLLIS TAN



Station leaders from across the PAL and PAL Express network gathered for the Station Managers' Conference (SMC) 2026, a three-day event focused on strengthening collaboration, sharing best practices, and aligning priorities across airport and ground operations.

Held from March 17 to 19, the conference carried the theme *Airport/Ground Operations: Bridging Efficiency through Systems and Technology (BEST)*, highlighting the role of innovation and coordination in supporting operational excellence and enhancing the customer experience.



As the unit responsible for overseeing PAL's stations across the network, the Airport Operations Department serves as a critical link between planning and execution. The conference allowed station managers to discuss challenges and explore tools and technologies designed to streamline processes and improve day-to-day operations.

Capt. Roland Narciso, Senior Vice President for Operations, underscored the importance of airport operations in supporting PAL's operational goals, including the airline's "85 on 85th" initiative, which aims to achieve 85 percent on-time performance (OTP) in PAL's 85th year.

A highlight of the conference was the recog-

nition of stations that demonstrated strong performance in key operational metrics, including OTP, Delay Recovery, Customer Satisfaction (CSAT), and Meal Provisioning Management and Control (MPMC). The awards celebrated the dedication of station teams whose efforts contribute to PAL's operational reliability and service excellence.

As PAL continues to evolve, SMC remains a significant venue for aligning strategies, strengthening partnerships, and equipping leaders with the tools and insights needed to support the airline's goals. Through collaboration, shared learning, and a commitment to continuous improvement, station managers help ensure that every part of the network moves forward together. ✈

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The Airport Operations Department serves as a critical link between planning and execution.



LEADING OPERATIONS

PAL operations leaders gathered for SMC 2026 to align on priorities and strengthen collaboration across the network.

PAL ADDS SAIPAN AND KOROR TO NETWORK

by IAN SAN GABRIEL

PAL reinforces its Western Pacific presence with the launch of direct Manila–Saipan flights and Manila–Koror service. Both routes will operate using 199-seat Airbus A321ceo aircraft configured with Business and Economy Class.

The Manila–Koror service began on March 29, 2026, marking PAL’s entry into Palau and expanding its network in Micronesia. The Manila–Saipan service also resumes on the same date, restoring direct connectivity to the Northern Mariana Islands. Saipan becomes PAL’s seventh destination in the United States network.

These additions strengthen PAL’s Manila hub as a key gateway to the Pacific Islands, improving access for both leisure and business travel while enhancing regional connectivity across island communities.

CONNECTION TO THE MOTHERLAND

Migration and long-standing ties continue to connect communities across the Philippines, Saipan, and Palau. In Palau, Filipinos form a significant part of the workforce, particularly in Koror. In Saipan, Filipinos comprise about 35 percent of the population, making them the largest demographic in the Northern Mariana Islands.

Across both destinations, Filipinos play a fundamental role in hospitality, healthcare, retail, construction, and tourism sectors.

REGIONAL CONNECTIVITY

The new services support stronger passenger and cargo flows between the Philippines and the Western Pacific. Island economies, such as those of Saipan and Palau, rely heavily on imports, including food, construction materials, medical supplies, and consumer goods, making direct air connectivity critical for reliability and speed. ✈

PAL OPERATES SEASONAL FLIGHTS FROM MANILA TO SAIPAN WITH THE AIRBUS A321CEO.

FLIGHT	ETD	ETA	FREQUENCY
PR 2571 MANILA-SAIPAN	1945H	0145H +1	WEDNESDAY, SUNDAY
PR 2572 SAIPAN-MANILA	0250H	0505H	MONDAY, THURSDAY

PAL OPERATES FLIGHTS FROM MANILA TO KOROR (PALAU) WITH THE AIRBUS A321CEO.

FLIGHT	ETD	ETA	FREQUENCY
PR 513 MANILA-KOROR	2145H	0130H +1	WEDNESDAY, SUNDAY
PR 514 KOROR-MANILA	0310H	0455H	MONDAY, THURSDAY



INTO THE BLUE

Saipan's crystal-clear waters offer unforgettable diving experiences for beginners and seasoned explorers alike.



photo courtesy of
MARIANAS VISITORS AUTHORITY

SAIPAN

FAR FROM THE ORDINARY

by ABIGAIL CRUZ

photo courtesy of
MARIANAS VISITORS AUTHORITY

Saipan is the largest island in the Northern Mariana Islands (CNMI) and its administrative center, measuring about 23 kilometers by 8 kilometers. Despite its size, Saipan is ideal for those seeking a quiet, relaxing tropical getaway, with cozy accommodations, vibrant food spots, and guided experiences all within easy reach.

Beyond its white-sand beaches and world-class dive sites, Saipan is also known for its cultural diversity and historical significance. Its culture reflects a rich mix of influences seen in its food, language, and everyday life.

- **WEATHER**

Expect warm, tropical weather throughout the year.

- **BEST TIME TO VISIT**

April and May offer the perfect mix of great weather and lively local events.

- **FAST FACTS**

- Saipan has played a significant role throughout history, from European colonial periods to the imperialist conflicts of World War I and World War II.
- Saipan holds the Guinness World Record for the most equable temperature (least fluctuation) in the world, making it an “eternal summer” destination.
- Saipan is a U.S. territory and features a blend of Chamorro, Carolinian, Filipino, Chinese, and Korean influences.
- Geographically, Saipan is closer to Asian countries such as Japan and the Philippines than to mainland America.

- **MUST-SEE ATTRACTIONS**

- **Bird Island:** A sanctuary for seabirds, Bird Island offers a scenic viewpoint that is especially striking at sunrise and sunset.
- **Grotto Dive Site:** One of the region’s most renowned dive sites, this limestone cave is connected to the open ocean through underwater tunnels. Inside, divers encounter a deep blue natural pool illuminated by sunlight filtering through openings above, creating an otherworldly underwater scene.
- **Forbidden Island:** A 30–40 minute hike along a steep trail leads to sweeping coastal views, crashing waves, and secluded tide pools ideal for swimming or snorkeling. It is also a peaceful spot for a quiet picnic surrounded by nature.
- **Garapan Street Market:** Held every Thursday evening at the Garapan Fishing Base, this lively market features local and international dishes alongside stalls selling handcrafted, local goods.
- **Managaha Island:** One of Saipan’s most photographed destinations, Managaha is an uninhabited island with crystal-clear waters ideal for swimming, snorkeling, diving, and parasailing. A visit here is considered a highlight of any trip to Saipan.
- **Banzai Cliff Monument:** Located at Saipan’s northern tip, these dramatic cliffs overlook the Pacific Ocean and serve as a solemn historical site commemorating lives lost during World War II. It is both a scenic viewpoint and a place for reflection. ✈

PALAU

THE PACIFIC'S BEST KEPT SECRET

by ABIGAIL CRUZ



Palau, also known as Belau, comprises more than 300 islands in the western Pacific and is part of the Micronesia region. Its waters are home to some of the richest marine life on Earth, and its reefs remain in pristine condition thanks to strict conservation efforts. In fact, it is the first country to require visitors to sign an eco-initiative pledge stamped in their passports upon arrival, committing them to protecting the environment and culture for future generations.

Not many people are familiar with this island nation. Think world-class diving, exceptional marine biodiversity, and remarkable natural wonders.

- **WEATHER**

Palau enjoys a pleasantly warm climate throughout the year.

- **BEST TIME TO VISIT**

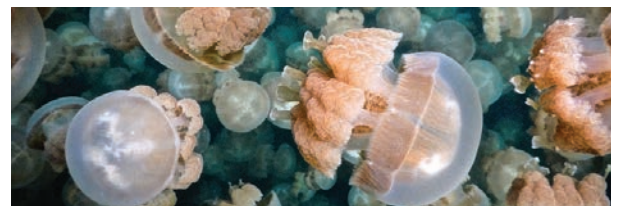
November to April for the dry season.

- **FAST FACTS**

- On January 1, 2020, Palau became the first country to ban sunscreen known or suspected to be toxic to reefs. Packing reef-safe sunscreen is a must.
- Palau established the world's first shark sanctuary, banning all commercial shark fishing across its entire 600,000 square kilometers of ocean.
- Palau has a national beer called Red Rooster Beer. It is a local craft beer popular after snorkeling and diving.
- Roosters are everywhere in Palau—on the streets, near resorts, even on the beach.

- **MUST-SEE ATTRACTIONS**

- **Rock Islands:** This UNESCO-listed collection of limestone islets ranks among Palau's most iconic attractions, and visitors often book scenic flights to appreciate the Rock Islands' emerald-green formations set against turquoise waters.
- **Jellyfish Lake:** A saltwater lake on Mecherchar (Eil Malk) Island within Palau's Rock Islands, where visitors can swim among thousands of bright orange jellyfish. The site remains one of Palau's most distinctive natural landmarks.



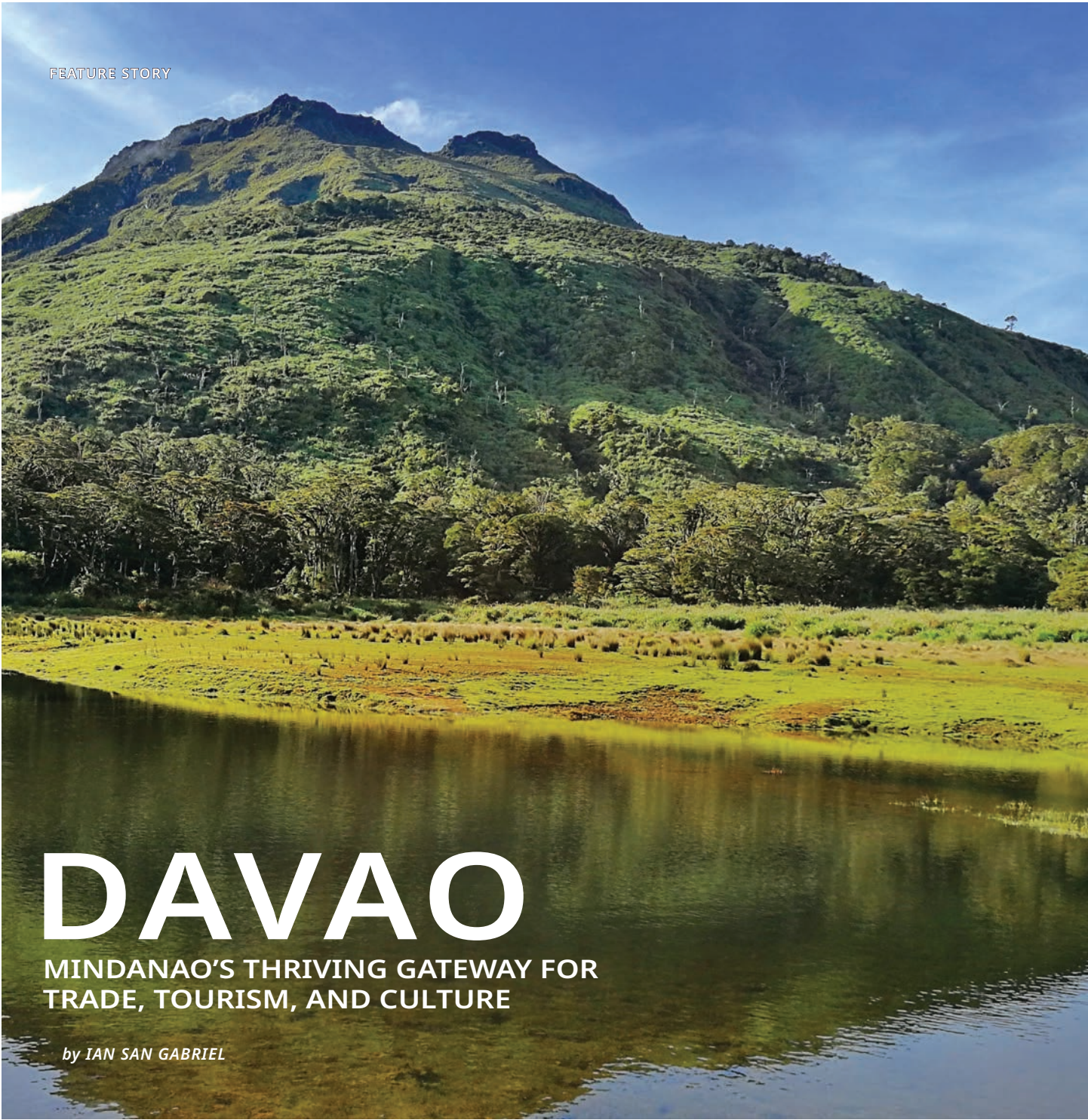
- **Milky Way Lagoon:** Often called Palau's natural spa, it is a dreamy turquoise lagoon filled with soft white limestone mud believed to have skin-nourishing and rejuvenating benefits. Visitors scoop up the mud, apply it as a natural spa treatment, and rinse off in the lagoon's clear waters.
- **Badrulchau Stone Monoliths:** Located on Babeldaob Island, these are among Palau's most intriguing archaeological landmarks and may be the country's largest and oldest archaeological site. Often compared to Stonehenge, the ancient stone pillars continue to inspire speculation about their origins and purpose. ✂



NATURE'S MASTERPIECE

Palau's iconic Rock Islands showcase the extraordinary beauty of this island nation.





FEATURE STORY

DAVAO

MINDANAO'S THRIVING GATEWAY FOR
TRADE, TOURISM, AND CULTURE

by IAN SAN GABRIEL

Davao City, known as the “*King City of the South*,” serves as a leading center of trade and commerce in Southern Philippines. Long regarded as an economic powerhouse, it continues to play a vital role in agriculture, logistics, and tourism, connecting the region to the rest of the country.

The city is home to the country's highest peak, Mount Apo, whose fertile volcanic slopes support the cultivation of bananas, cacao, coffee, and pomelo. Its strategic location has also strengthened Davao's position as a key commercial and logistics hub, attracting businesses and visitors.



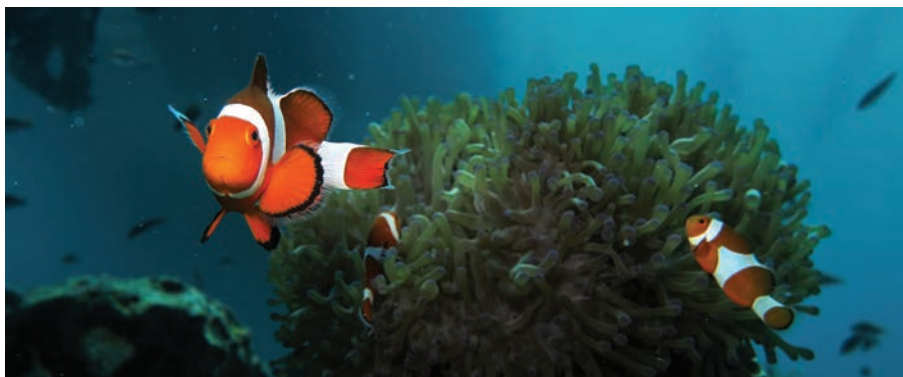
A NATIONAL TREASURE

The Philippine eagle stands as a powerful symbol of the country's rich biodiversity and ongoing conservation efforts.



A SEASIDE SANCTUARY

Pearl Farm Beach Resort offers a tranquil retreat on Samal Island, surrounded by the clear waters of the Davao Gulf.



HOME TO THE KING OF BIRDS

At the foothills of Mount Apo, the Philippine Eagle Foundation and the Philippine Eagle Center welcome visitors eager to learn about the critically endangered Philippine Eagle. The center remains one of Davao's leading eco-tourism attractions, highlighting ongoing efforts to protect one of the country's most iconic species.

One of its residents, Sinag, played an important role in the Foundation's conservation breeding program and was adopted by PAL in 2015 as part of the airline's support for wildlife conservation initiatives.

A LUSH ESCAPE

Just a short ferry ride from Davao City, Island Garden City of Samal offers white-sand beaches, clear waters, and a range of nature-based attractions. The island is home to the renowned Pearl Farm Beach Resort, while nearby Davao offers access to destinations such as Eden Nature Park and Resort in the city's highlands.

A BUSTLING CITY

Despite its strong connection to nature, Davao embraces a vibrant urban lifestyle. At the heart of the city is the Roxas Avenue Night Market, where locals and visitors gather to sample street food and experience Davao's lively evening atmosphere. Local favorites such as balbacua, grilled seafood, and other Mindanaoan specialties are served nightly. ✈

A WORLD BELOW

Davao's coastal waters are home to thriving reefs and an abundance of marine life.



A CASCADING WONDER

Aliwagwag Falls Eco Park showcases the breathtaking beauty of one of Mindanao's most iconic natural attractions.

ACROSS THE PACIFIC



THE PALINER VOL. XXIX NO. 07 | JULY 1986

PAL pioneered trans-Pacific service in 1946, becoming the first Asian airline to cross the Pacific with a 41-hour flight from Manila to Oakland, California. The milestone marked an early step in the airline's mission to connect the Philippines with the world.

• FEATURE

41 Hours Across the Pacific



TRANS OCEAN DC-4s at Wake.

ABOARD PAL's Boeing 747s flying across the Pacific daily, some people think the 13 hours or less that it takes to complete a crossing are rather long. Very few can remember the time when 13 hours did not take travelers even halfway across the ocean.

Forty years ago on July 31, Philippine Airlines made its first flight across the Pacific and it took 41 hours for that flight to reach Oakland, California. It made four stops before arriving at Oakland.

The aircraft was a Douglas DC-4 Sky-master chartered from Trans Ocean Airlines. The flight made PAL the first Asian airline to cross the Pacific.

Since starting post-war service on Feb. 14, 1946, PAL had planned on operating to the United States as well as other countries. But it did not plan on a trans-Pacific crossing so soon.

A dock strike on the US West Coast held up ships which were to come to Manila and pick up American servicemen going home.

The American military services did not have enough planes and ships to carry the homesick GIs and the latter were quite vocal about their displeasure over having to stay in Manila longer than they anticipated.

No commercial airline service was available between the Philippines and the

United States. Pan American had sent a proving flight to Manila in October 1945, but decided not to resume service for lack of facilities at Nielson.

Andres Soriano, then president of PAL, stepped into the breach by chartering DC-4s from Trans Ocean and securing permits from both the Philippine and US governments for a non-scheduled service.

Trans Ocean had been set up by for-

mer military pilots to operate "routes of opportunity." The DC-4s were surplus military aircraft and not known for comfort. Powered by four Pratt & Whitney Twin Wasp R-2000 engines of 1,450 horsepower each, the DC-4 could make just over 200 miles per hour at cruising speed. It was unpresurized and could not fly much higher than 10,000 feet. Its range was a little over 2,000 miles.



A DC-4 boards US-bound passengers at Nielson Airport.



TINY Johnston Island was a stop on the trans-Pacific route from 1946 to 1948.



NOT quite the "Mahuhay Lounge," but this quonset hut provided amenities at Wake.

On July 31, 1946, some 40 American GIs, a full load, happily climbed aboard the DC-4 chartered by PAL. The flight crew were Trans Ocean personnel. The cabin crew was a solitary stewardess provided by PAL.

The first leg, Manila to Guam, was 1,385 nautical miles long and took about eight hours. The next was Guam to Wake, 1,303 miles apart, and needed another seven and a half hours to close. The third leg ended on tiny Johnston Island, 1,267 miles and seven hours and 40 minutes away. From Johnston Island to Honolulu, it was only 713 miles and just over four hours. The fifth and last leg, from Honolulu to Oakland, was the longest, 2,090 miles and nearly 12 hours of flying.

The flight was equally an ordeal for the crew and the passengers. The piston engines made sleep a challenge. Unable to climb above bad weather, the plane bounced even in moderate turbulence and gave its occupants a ball shaking in rougher spots.

The lone stewardess not only had to see to her passengers' comfort, but also had to cook meals where mealtimes came

enroute. She also had to keep the lavatory clean, not a pleasant task when the passengers became airsick.

There were no terminals or lounges for the passengers to relax in where the DC-4 stopped before reaching Honolulu. The best accommodations were weather-beaten military quonset huts.

It was with much relief for both the passengers and the crew when the DC-4 touched down at Oakland. Cheers filled the cabin from soldiers who knew that they had reached their country at last.

PAL continued operating Trans Ocean DC-4s on non-scheduled flights until December 1946 when it bought its own aircraft and opened scheduled service between Manila and San Francisco.

In 1948, the DC-4s were replaced with the new and pressurized DC-6s which cut 10 hours and one stop (Johnston Island) from the crossing. In 1953, PAL acquired the DC-6B, the most modern long-range commercial airliner of its time. The DC-6s and DC-6Bs operated in a "Pacific Pacemaker" service until the government suspended PAL's long-range operations in March 1954. ●

CREATING ONE OPERATIONAL PICTURE

INSIDE PAL'S INTEGRATED OPERATIONS CONTROL CENTER

by JEANNE MARIE PHYLLIS TAN

The atmosphere inside the Integrated Operations Control Center (IOCC) is not what most people would expect.

Conversations flow easily across workstations. Colleagues exchange updates, compare notes, and, every so often, share a joke that sends laughter across the room. It is an environment built on familiarity, trust, and years of working together.

Yet behind that lighthearted atmosphere is a team responsible for some of the airline's most critical decisions. Every day, they monitor a complex operation where a single disruption can affect multiple flights, stations, crews, and aircraft. Working around the clock, they help ensure that PAL continues to move safely, efficiently, and reliably.

Assistant Vice President Capt. Riel Evangelio

heads IOCC under the Operations Group led by Senior Vice President Capt. Roland Narciso. The center brings together six specialized divisions: the Hub Control Center Division (HCCD), Operations Systems and Application Division (OSAD), Crew Scheduling Division (CSD), Operations Control Center Division (OCCD), Tactical Planning Division (TPD), and Central Flight Dispatch Division (CFDD).

For Capt. Riel, IOCC's role is to bring structure and control to an operation where conditions can change rapidly.

"The IOCC plays a critical role in ensuring the airline continues to operate efficiently during disruptions, balancing operational control, crew and aircraft recovery, regulatory compliance, and customer impact, while keeping safety at the core of the decision-making process," he emphasizes.

“

IOCC's role is to bring structure and control to an operation where conditions can change rapidly.

CLARITY

Clarity begins with visibility. Every division contributes a different perspective, allowing IOCC to consolidate thousands of data points, operational updates, and changing conditions into a common understanding.

At the HCCD, Manager Joseph Agustin and his team oversee the resources that support aircraft movement on the ground—from parking bays and stands to transport fleets and slot coordination with airport authorities. As Joseph explains, *“Our work ensures the synchronization of all elements of ground operations, eliminating ambiguity, gaps, and unnecessary delays, and bringing order, efficiency, and clarity to the entire operational framework.”*

The OSAD, led by Manager Aldous Amador, provides the digital backbone that keeps operational information flowing across multiple platforms and users. *“We ensure all teams work from the same trusted data, enabling consistent decisions and coordinated action across divisions during live operations,”* Aldous shares.

For Manager Aileen Castro and the CSD, clarity means ensuring that every flight has compliant, qualified, and operationally ready crew members while continuously monitoring crew qualifications, regulatory requirements, reserve availability, and operational constraints. *“This behind-the-scenes planning significantly enhances clarity within the IOCC by reducing uncertainty and ensuring that solutions are already in motion*

before issues fully materialize,” Aileen notes.

Meanwhile, the OCCD, headed by Manager Louie De Guzman, oversees the network and brings together information from weather, aircraft status, crew availability, and airport conditions. According to Louie, *“We help stakeholders quickly understand the situation and its operational impact by turning complex information into a clear and actionable picture.”*

Taking a longer view, Manager JC Morelos and the TPD focus on operational feasibility within a four- to fourteen-day planning horizon, aligning aircraft availability, maintenance requirements, and commercial considerations before operations reach day-of-execution control. As JC elaborates, *“Tactical Planning transforms fragmented information such as maintenance changes, commercial adjustments, and operational constraints into a single plan. This consolidation reduces uncertainty, improves decision-making, and ensures all stakeholders work from a common operational reference.”*

Finally, Capt. Matt Ng, Manager of the CFDD, oversees flight planning and shares operational control of flights from dispatch to arrival, monitoring weather, routing, aircraft limitations, and other factors that affect safety and efficiency. *“Flight dispatchers are called pilots on the ground. They share joint operational control of flights with the Pilot in Command,”* Capt. Matt notes.

CAPT. ROLAND A. NARCISO

Senior Vice President
Operations Group



UNITED IN ACTION

The IOCC leadership team fosters collaboration to keep PAL's operations aligned and responsive.





operational response.

"When IOCC encounters disruption, the primary objective is to contain its impact and prevent chain reaction effects across the network," Capt. Riel emphasizes.

Critical flights, such as long-haul services and those with significant connecting traffic, may be prioritized as teams continuously balance aircraft rotations, crew constraints, passenger impact, and station limitations.

Behind every decision is constant communication, active collaboration, and a disciplined process of trade-off evaluation across functions.

CONTINUITY

For IOCC, success does not come from the absence of disruption but from sustaining safe, compliant, and efficient operations despite it. This continuity depends on discipline, sound judgment, and decisive leadership under pressure.

For Capt. Riel, every operational decision is ultimately a trade-off—balancing network stability, passenger impact, and operational recovery without compromising safety, legality, or operational integrity.

As PAL pursues higher operational reliability and its 85% on-time performance target in its 85th year, IOCC is one of the departments critical to achieving that goal.

For Capt. Roland Narciso, *"Operational excellence begins long before an aircraft pushes back. It is built through disciplined execution across every stage of the operation."*

Ultimately, continuity is not about creating perfect operational days. It is about maintaining clarity when conditions change, coordination when challenges emerge, and discipline when the system is under stress.

It is the work of six divisions united as one team, driven by a shared commitment to keeping PAL moving safely, efficiently, and reliably—24 hours a day, seven days a week. ✈

ALWAYS ON WATCH

IOCC personnel monitor the airline's operations in real time to support safe, efficient, and reliable flights.

COORDINATION

Understanding is only the first step. In airline operations, no team manages a disruption single-handedly.

Effective response depends on how quickly different teams align around a shared objective.

When disruptions occur, IOCC shifts from monitoring to coordinated response.

According to Capt. Riel, different disruptions require different strategies, but all depend on one principle: rapid alignment among stakeholders.

During weather-related disruptions, teams assess operational risks and implement mitigation measures ranging from delays and rerouting to cancellations and recovery planning. Technical issues trigger immediate coordination across multiple functions to evaluate recovery options, including aircraft swaps, schedule adjustments, and operational recovery plans.

CSD manages crew legality and availability. CFDD evaluates routing and operational safety. HCCD oversees ground constraints. TPD assesses downstream implications. OSAD ensures information integrity. OCCD integrates all inputs into a coordinated



[Top-Bottom]

CENTRAL FLIGHT DISPATCH DIVISION (CFDD)

Duty Managers

ALIMURONG, John Lester B.
GUTIERREZ, Michael Angelou C.
ROA, Bernard Maricor E.
SAN JUAN, Jan-Erick C.
SANCHEZ, Ruel S.

Flight Dispatchers

AGACER, Jaypee V.
ANIGAN, Belino B.
BAUTISTA, Eliseo F.
DE GUZMAN, Angeline N.
DE RAMAS, Zoren S.
DINGLASAN, Kristoffer Joey T.
GARCIA, Bruce V.
LEOBREIRA, Bryan Robin L.
RATO, Philip Dominic O.
SEIDEL, Jason Rex S.
TAN, Benedict Karl D.
TUMARAO, Christian Jhulianne S.
YANEZA, Jose Anton Alberto C.
ZOZOBRADO, Domingo A.

Flight Dispatch Assistant

DE CHAVEZ, Cristian P.

NOTAMs Assistants

ABIAN, Ma. Beatrice D.
CONCEPCION, Carl Joshua C.
GAUNA, Jamie Cathreen B.

Radio Operators

FERNANDEZ, Arnold B.
GARCIA, Romulo P.

HUB CONTROL CENTER DIVISION (HCCD)

Duty Manager

GALANG, John Mar R.

Specialists

BUNDALIAN, Therese Anne Samantha A.

Senior Associates

ROTA, Keener Ray L.
UMALI, Francis Joseph Charles V.

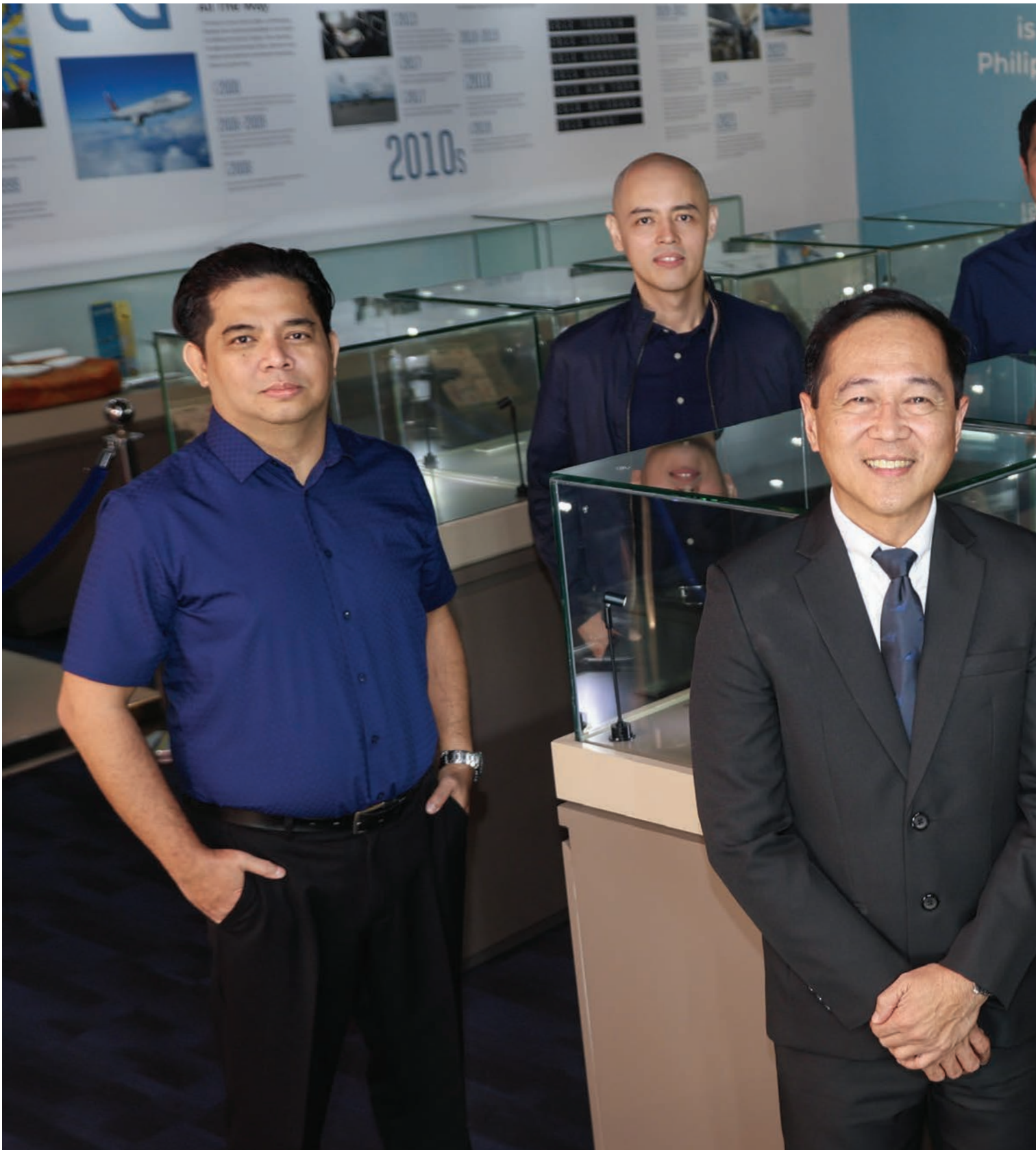
Hub Control Associates

ALBA, Jounia A.
DEMATA, Clarisse Q.
EDNALINO, Merici L.
FLORES, Marl Jofedson L.
JAGUIMIT, Jared L.
MANIQUIS, Joshua Immanuel L.

OPERATIONS SYSTEMS AND APPLICATIONS DIVISION (OSAD)

DOCTOR, April Ann P.
DOGOLDGOL, Shevardnadze B.
LUNA, Alexander Roi L.
TURBANOS, Edvyn Willis L.





WORKING IN SYNC

Years of shared experience have shaped a leadership team that works with confidence, familiarity, and mutual respect.





[Top-Bottom]

CREW SCHEDULING DIVISION (CSD)

Duty Managers

AGNES, Crystal L.
BUOT, Klariza Rona C.
CARINGAL, Al Kim V.
DE GUZMAN, Rosty S.
MEMPIN, Claudine V.

Office Assistant

JAVIER, Karla Kinski D.

Budget and Logistics Analysts

BUENO, Annaliza B.
DE GUZMAN, Ivy R.
ESPINA, Ana Dominique G.

Crew Schedulers

ABELLA, Aldwin I.
AUSTRIA, Joemari
BANZUELA, Marie Antonette B.
CRISOSTOMO, Resurrecion V.
CRUZ, Maria Filipinas G
DATINGUINO, Hazeline C.
DE JESUS, Coleen Claire D.
DIWA, Mary Grace M.
FLORES, Fidelyn L.
GREGORIO, Edwin Dave L.
HERMOSO, Giana Fe C.
LANDICHO, Michaela Theresa D.
LIM, Reynaldo Felix J.
LONGANILLA, Roberto B. Jr.
MALABANAN, Noreen A.
MALATE, Alejandro T.
MALONDA, Duane Marc
MAPALO, Jose Pio M.
MATIRA, Janna Patricia
MEDINA, Francis Gerard Q.
MORALES, Queensy Ro Ann D.
REYES, Courtney Jann D.
SARMIENTO, Billy Joe K.



OPERATIONS CONTROL CENTER DIVISION (OCCD)

AGUSTIN, Jose Mari Y.
ALI, Mohsin G.
BALMES, Mel B.
CHOA, Jan Aaron L.
DELOS SANTOS, April S.
ESPIRITU, Syrine Rachel R.
HIZON, Jodilie Anne D.
JUNTO, John Kenneth E.
LOPEZ, Baby Cherry M.
MILLENA, Enriko Marcelo B.
SORIANO, John Richard Q.
SY CHUAN, Lenijae C.
VEGA, Agnes C.

TACTICAL PLANNING DIVISION (TPD)

AGUILA, Maverick Mae C.
PAMADA, Kharen Pamada O.
SAGAYSAY, Kenavesa D.
VASQUEZ, Jona B.





The PALiner
CABIN DIARIES

FEATURE STORY

STORIES FROM
30,000 FEET AND BEYOND

BORACAY,

THE PLACE I ALWAYS RETURN TO



FROM THE CABIN DIARY OF
FA CHARMAINE MONTELIBANO
7 MONTHS WITH PALEX
3 YEARS WITH PAL

For Charmaine, travel is about more than reaching a destination—it is about collecting experiences and creating meaningful memories along the way. Through every journey, she seeks opportunities to slow down, stay present, and appreciate the stories each destination has to offer.

Some destinations stay with you long after you've left. No matter how many places you visit, they remain the first ones that come to mind whenever you need a pause or a reminder of what matters.

Over the years, I have been fortunate to experience many destinations through my work. Yet when asked about my favorite, I always think of Boracay.

At first glance, it's easy to understand why. The horizon stretches endlessly, the sea changes shades throughout the day, and every sunset seems to slow time. But what keeps drawing me back is not just the scenery. It is the sense of peace I gain and the memories I have made there over the years.

One of my earliest trips to Boracay was

with my best friend, filled with laughter, spontaneous plans, and unforgettable firsts. Yet among all my visits, one stands out above the rest.

A few years ago, as the world gradually emerged from the pandemic, my family traveled to Boracay to celebrate my father's 60th birthday. The trip was not part of a carefully planned itinerary. In many ways,





MOMENTS THAT MATTER

Every moment in Boracay becomes more meaningful when shared with family and friends.

it came together unexpectedly. I had recently moved back in with my parents, and after the uncertainty and separation brought about by the pandemic, the opportunity to spend uninterrupted time together felt especially meaningful.

For seven days, we set aside our routines and just enjoyed each other's company.

Some of my favorite memories happened during the quietest moments. Early in the morning, before the beach filled with visitors, I would walk along the shore with my parents with taho in hand. We talked about life, shared stories, and enjoyed the kind of conversations that often get postponed when everyone is busy. Nothing about the trip was extravagant, yet that simplicity made it unforgettable.

The experience reminded me that some of life's most meaningful moments do come from being fully present with the people we love.

SEEING BORACAY DIFFERENTLY

Returning to Boracay as a member of the PAL family felt different from my earlier visits. The island was still as beautiful as I remembered, but I found myself paying closer attention to the moments that had always drawn me back.





I never get tired of watching the sunset along white beach as the shoreline turns gold and the island settles into a slower pace. A stroll through D'Mall offers a different energy, with restaurants, shops, and visitors bringing the area to life. Mornings often begin with brunch by the beach, while an evening walk along the shore provides a quiet way to end the day.

Perhaps that is what I appreciate most about Boracay now. In a profession where every journey leads to the next, the island offers a rare opportunity to pause. It reminds me that some experiences are best measured not by how much we do, but by how fully we are present in the moment.

TRAVELING AT THE ISLAND'S PACE

Over the years, I have picked up a few things that have helped me make the most of every trip to Boracay.

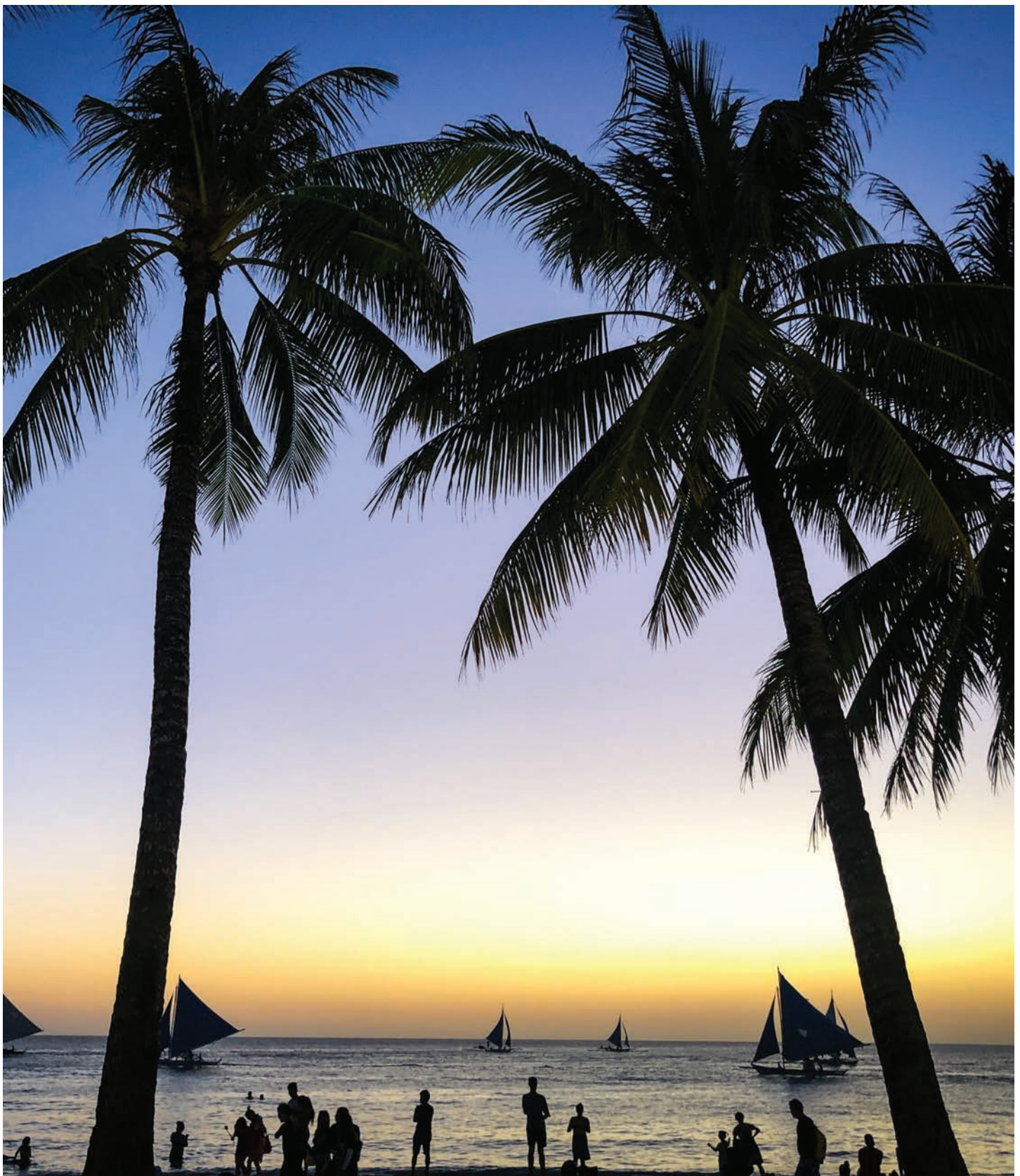
Planning certainly helps, especially during peak travel seasons. But beyond logistics, I have found that leaving room for spontaneity often leads to the most memorable moments. Some experiences cannot be scheduled.

Sometimes, the best days on the island are the ones that unfold on their own. ✈

SETTING SAIL

A leisurely boat ride unveils another side of Boracay's coastal charm.





TWILIGHT IN BORACAY

Silhouettes and a colorful evening sky create one of Boracay's most iconic sights.



PAL RECEIVES FIRST-EVER INTERNATIONAL CREDIT RATINGS

PAL achieved a significant milestone in its transformation journey after earning independent assessments from two of the world's leading credit rating agencies.

In March 2026, Moody's assigned PAL a first-time Corporate Family Rating of Ba2 with a Stable Outlook, recognizing the airline's strengthened financial position, disciplined network growth, and improved cost structure following its restructuring efforts. Moody's also cited PAL's strong position as the Philippines' flag carrier, its steady domestic and international market share, and its established long-haul network.

In June 2026, Fitch Ratings assigned PAL a first-time 'BB' Long-Term Issuer Default Rating, likewise with a Stable Outlook. Fitch highlighted the airline's diversified route network, sound liquidity position, competitive cost structure, prudent fleet expansion strategy, and operational discipline.

Together, the two assessments reaffirm the progress PAL has made across its business, financial, and operational performance. The Stable Outlook reflects the airline's ability to maintain financial discipline while pursuing measured growth and long-term investments.

With this, PAL gains broader access to global funding opportunities and confidence among investors, business partners, and other stakeholders. It also supports the airline's ongoing initiatives to modernize its fleet, expand its network, improve operational reliability, and elevate the customer experience.

PAL continues to evolve, building greater resilience and competitiveness in the global aviation sector.



CARE THAT BUILDS CREDIBILITY

PAL secured top rankings for brand trust and consideration at the 2026 Synergy-YouGov Awards.

PAL POSTS STRONG 2025 PERFORMANCE AND SUSTAINS MOMENTUM IN Q1 2026

FINANCIAL HIGHLIGHTS

KEY METRIC	Q4 2025	Q1 2026
NET INCOME	US\$160.4 million (+6.1%)	US\$78.55 million (+2.6%)
TOTAL REVENUES	US\$3.22 billion (+3.0%)	US\$895.70 million (+9.7%)
OPERATING INCOME	US\$228.0 million	US\$101.85 million
TOTAL OPERATING EXPENSES	US\$3.0B (+6.3%)	US\$793.85M (+7.1%)
PASSENGER TRAFFIC	16.3 million (+4.3%)	4.30 million (+6.1%)
CARGO REVENUES	US\$165.0 million (+3.7%)	US\$43.21 million (+22.5%)
ANCILLARY REVENUES	US\$301.2 million (+24.9%)	US\$83.56 million (+11.2%)

PAL delivered solid financial performance in 2025, sustaining profitability despite a challenging environment.

The airline carried 16.3 million passengers during the year and posted a net income of US\$160.4 million, with steady demand across its domestic and international network.

Total revenues reached US\$3.22 billion, with passenger operations as the airline's primary driver. Ancillary and cargo businesses also contributed to growth, reflecting increased uptake of value-added services and favorable air freight conditions.

Operating performance remained strong, with PAL generating US\$228 million in operating income and maintaining a healthy operating margin (7%). Higher flight volumes, maintenance requirements, and structural operating costs increased expenses during the year, but revenue growth helped offset these pressures. Substantial operating cash flow funded ongoing investments in fleet development and aircraft maintenance.

PAL also marked a significant milestone in 2025 with the arrival of its first Airbus A350-1000, supporting its transition to a more fuel-

efficient fleet. At the same time, the airline enhanced operational reliability, earning recognition as the most punctual airline in Asia-Pacific according to Cirium.

PAL carried this momentum into the first quarter of 2026, posting a net income of US\$78.55 million and total revenues of US\$895.70 million. Passenger traffic grew due to post-holiday travel activity and the strength of PAL's network. Capacity expansion aligned with demand, while cargo operations benefited from improved yields amid constrained global air freight supply.

Revenue gains outpaced cost growth during the quarter, allowing PAL to maintain profitability despite higher operating expenses driven by increased flight activity, fuel price volatility, and fleet-related depreciation. The airline also generated strong operating cash flow to reinforce capital expenditures and liquidity.

As volatility shaped the global aviation environment, PAL remained focused on financial discipline, operational reliability, and network efficiency. The airline continued to invest in fleet modernization and customer experience improvements while actively managing costs and capacity to nurture competitiveness in the years ahead.

PAL LOS ANGELES SERVICE AT 18 WEEKLY FLIGHTS

PAL increased its Manila-Los Angeles service from 14 to 18 weekly flights beginning June 1, 2026. The additional frequencies bring operations on the route to up to three flights daily, providing passengers with greater flexibility when traveling between the Philippines and the United States.

The updated capacity also strengthens connectivity through PAL's domestic and regional network, as well as onward connections across the United States through the airline's partners.

PAL OPERATES FLIGHTS FROM MANILA TO LOS ANGELES WITH THE BOEING 777-300ER.

FLIGHT	ETD	ETA	FREQUENCY
PR 122 MANILA-LOS ANGELES	1515H	1345H	MONDAY, WEDNESDAY, FRIDAY, SUNDAY
PR 123 LOS ANGELES-MANILA	1655H	2335H +1	MONDAY, WEDNESDAY, FRIDAY, SUNDAY



PAL APPOINTS NEW MEMBERS TO THE BOARD OF DIRECTORS

PAL named Mr. Edgar O. Chua and Datuk Captain Izham Ismail as Independent Directors following the airline's Annual Meeting of Shareholders, effective June 1, 2026.

Mr. Chua brings extensive experience in corporate governance, strategy, and organizational transformation across energy, banking, industrial manufacturing, technology, and education sectors. He previously served as Country Chairman of Shell Companies in the Philippines and has held senior leadership, advisory, and independent directorship roles in various organizations.

Captain Ismail brings over four decades of aviation experience spanning airline operations and executive leadership. He previously served as Group Managing Director of Malaysia Aviation Group, where he led operational, commercial, and organizational transformation initiatives. He began his aviation career in 1979 as a cadet at the PAL Aviation School.

The additions expand the breadth of expertise on the PAL Board and support the airline's governance, strategic direction, and long-term development.

PAL LAUNCHES 0% INSTALLMENT OPTION FOR DOMESTIC FLIGHTS

PAL is introducing a 0% interest credit card installment option for domestic flights, providing travelers a more flexible way to manage travel costs across the Philippines.

The program allows eligible BPI, Metrobank, and HSBC cardholders to split PAL domestic flight bookings into three-month installments at zero interest. It applies to a minimum spend of ₱20,000 and covers domestic routes, such as Iloilo, Boracay, Puerto Princesa, and other key destinations.

Philippine National Bank (PNB) also participates through PAL ticket offices. PNB cardholders may avail of 3-, 6-, or 12-month installment terms for qualified transactions, subject to minimum spend requirements.

PAL HOLDS BLESSING FOR FOURTH AIRBUS A320

PAL held a blessing ceremony on June 15, 2026, for its newest Airbus A320, which arrived in Manila as flight 2P5008 on June 10. The 180-seat aircraft, fitted with sharklets, entered service the following day, operating its first commercial flight to Cagayan de Oro.

PAL OPERATES FLIGHTS FROM MANILA TO CAGAYAN DE ORO WITH THE AIRBUS A320.

FLIGHT	ETD	ETA	FREQUENCY
PR 2533 MANILA-CAGAYAN DE ORO	1420H	1555H	DAILY
PR 2534 CAGAYAN DE ORO-MANILA	1730H	1900H	DAILY

THE AIRCRAFT BLESSING

[L-R] Capt. Anthony Larena (Chief Pilot), Ana Corina Padilla (Administrative Manager), Aileen Cuevas (Ground Services Outstation Manager), Mary Jane Go (AVP for Ground Services), Ping Choi Chung (AVP for Network Planning), Christoph Gaertner (VP for Revenue Management, Commercial Planning & Alliances), Rabbi Vincent Ang (Chief Strategy Officer), Msgr. Gilbert Sones (Parochial Priest, Shrine of St. Therese of the Child Jesus), Capt. Roland Narciso (SVP for Operations), Jessie Peñaflor (AVP for Maintenance Operations), and Mathew Tamaray (VP for Ground Operations)



PAL WELCOMES ADDITIONAL AIRBUS A350-1000 AIRCRAFT



Following the arrival of its first Airbus A350-1000 in December 2025, PAL received its second aircraft on May 29, 2026.

for nine units and features 42 Business Class seats, 24 Premium Economy seats, and 316 Economy Class seats.

PAL remains the first and only carrier in Southeast Asia to operate the Airbus A350-1000. The aircraft forms part of the airline's order

PAL deployed the second A350-1000 on its Manila–Toronto service beginning June 5, 2026.

PAL OPERATES FLIGHTS FROM MANILA TO TORONTO WITH THE AIRBUS A350-1000.

FLIGHT	ETD	ETA	FREQUENCY
PR 118 MANILA-TORONTO	1945H	2245H	WEDNESDAY, FRIDAY, SUNDAY
PR 119 TORONTO-MANILA	0150H	0605H +1	MONDAY, THURSDAY, SATURDAY



A NEW ADDITION

PALers welcomed the airline's second Airbus A350-1000 upon its arrival in Manila.





77TH PAL INTERCLUB DRAWS RECORD FIELD TO DAVAO

The 77th PAL Interclub Golf Tournament, held in Davao City from February 20 to March 6, 2026, brought together a record 214 teams, reaffirming its status as the country's premier and longest-running amateur golf team championship.

The tournament featured 124 teams in the Seniors division and 90 teams in the Men's Regular division, with competition held at Apo Golf and Country Club, South Pacific Davao Golf Club, and Rancho Palos Verdes Golf and Country Club. Since its inception in 1948, the PAL Interclub has fostered sportsmanship, camaraderie, and lasting friendships among golfers from the Philippines and overseas.

In the Seniors division, Del Monte Golf and Country Club captured its third consecutive Championship Division title, while defending champion Eastridge Primehomes successfully retained the Men's Regular Championship Division crown.

The successful staging of the tournament showcased Davao's hospitality. It highlighted PAL's continuing commitment to promoting sports, community engagement, and the enduring traditions that have made the PAL Interclub a fixture in Philippine golf for nearly eight decades.

IDEATING THE FUTURE OF PAL THROUGH INNOVATION



PAL concluded the second batch of its School of Innovation (SOI) with a showcase of six employee-developed concepts to enhance customer experience, operational efficiency, sustainability, and revenue generation.

Building on the success of MyFurPAL—an earlier SOI output that has since generated over 2,100 bookings and approximately PHP 5.3 million in sales—the program continues to demonstrate how employee ideas can be translated into tangible business outcomes.

This year's showcase featured six innovation pitches:

- **MYPAL HERITAGE TREAT BOX** reimagines *pasalubong* by offering curated Filipino travel treat packages, designed to simplify gifting while showcasing local culture and strengthening the travel experience.
Proponents: Louis M. De Guzman and John Fredierick D. Suñga
- **PAL ECOCARE: TURNING WASTE INTO WORTH** explores sustainability solutions by identifying opportunities to convert operational waste into reusable or value-generating resources, supporting PAL's environmental commitments.
Proponents: Bryan Jacob Marquez and Patrick Joshua Valerio
- **PROJECT SCARLET** focuses on internal efficiency through AI-enabled access to critical information, enabling faster decision-making and improved productivity across teams.
Proponents: Angello Lance Belgado and Arvin Kendrick Lee

- **MYPAL BAGGAGE HUB** enhances the passenger journey by improving transparency and convenience in baggage tracking, addressing one of the most common pain points in air travel.
Proponents: Jessalyn Mae E. Aquino and Meeka Angelu V. Gray
- **TRAVEL GIFT REGISTRY** introduces a platform that transforms travel into a gifting experience, allowing customers to fund or dedicate journeys as meaningful life event presents.
Proponents: Diane Layne M. Gomez and Darrel Austin B. Sanchez
- **DIGITAL ORDER-TAKING FORM** aims to elevate in-flight service through digital personalization, improving accuracy and enabling more tailored meal and service delivery onboard.
Proponents: Matthew Aldric E. Boncay and Alan Gabriel A. España

The pitches were evaluated by a panel of senior leaders from across the organization and industry partners, including representatives from Operations, Finance, Marketing, Customer Experience, Supply Chain, and Planning, underscoring the cross-functional nature of innovation within the airline ecosystem.

The panel included Roland A. Narciso, SVP Operations Group; Alvin M. Miranda, VP Marketing; Anna Isabel V. Bengzon, Chief Financial Officer; Alvin Kendrick O. Limquenco, SVP Chief Supply Chain Officer and Data Privacy Officer; Mark Anthony C. Munsayac, VP Customer Experience; Sebastian Tirant, VP Financial Planning & Analysis; and Inn Cheong Ng of SITA.



MyPAL Baggage Hub emerged as the winning pitch of the program. Inspired by common baggage-related concerns encountered by travelers, the team developed a concept that aims to make information more accessible and the travel experience more seamless.

The proposal reflected the proponents' desire to create practical solutions that strengthen PAL's customer experience while keeping pace with evolving passenger expectations.

The initiative reinforces PAL's focus on embedding innovation into everyday operations, fostering collaboration across teams, and developing solutions that support the airline's goals in revenue generation, financial discipline, customer experience, and operational excellence.

INNOVATION CHAMPIONS

The second batch of SOI organizers (top and middle) and winners (bottom) celebrated the ideas shaping PAL's future.



OPERATIONS UPDATES



OPERATIONS GROUP RALLIES BEHIND “85 ON 85TH”

The Operations Group held town hall sessions on April 6 and 10, 2026.

A key highlight was PAL's improved on-time performance (OTP), which increased from 76.06% to 83.12%, earning recognition from Cirium as the most on-time airline in the Asia-Pacific region for 2025.

Leaders then outlined the company's four strategic pillars for 2026 and reiterated the Operations Group's “85 on 85th” call to action—achieving 85% arrival OTP during PAL's 85th anniversary year. The sessions covered first-quarter 2026 results, the rollout of a live OTP dashboard, and updates on the Middle East situation and its operational impact.

The town hall also marked the launch of *Waypoint*, the Operations Group's quarterly newsletter, which will serve as a platform for sharing operational milestones, cross-functional initiatives, employee stories, and department updates.

The sessions concluded with an “On Time, On Purpose” pledge from Operations Group, underscoring their commitment to safety, reliability, teamwork, and a dependable travel experience for PAL passengers.

PALEX ASSUMES FLEET LINE MAINTENANCE OPERATIONS

Effective August 1, 2026, PAlex will assume full responsibility for line maintenance operations across the PAL Group fleet in the Philippines, covering 83 aircraft. The transition expands PAlex's in-house maintenance capability. Previously, Lufthansa Technik Philippines (LTP) handled line maintenance requirements for PAL aircraft (50), while PAlex maintained its own fleet (33).

Line maintenance refers to routine day-to-day technical checks, inspections, troubleshooting, and corrective actions performed on aircraft between flights and during overnight stays to ensure safety, reliability, and operational readiness. As PAlex takes full ownership of the process, the Group strengthens operational coordination, improves turnaround responsiveness, and supports the long-term requirements of our growing fleet and network.

LTP will continue to support the PAL Group through base and heavy maintenance services, including scheduled inspections, structural repairs, major component work, and other long-duration maintenance activities.



RAISING THE BAR ON QUALITY PERFORMANCE

The PAL Group has established enhanced Quality Performance Indicators (QPI) and Quality Performance Targets (QPT) for 2026, reinforcing the organization’s commitment to compliance excellence, timely corrective action, and accountability across all disciplines.

The updated targets aim to strengthen quality performance by preventing critical findings, improving action closure rates, and reducing closure timelines.

INDICATORS	2025	2026
HIGH RISK FINDINGS	0	0
REPEAT FINDINGS	0	0
OVERDUE ITEMS	0	0
CLOSURE LIMIT	80 DAYS	70 DAYS
AVERAGE CLOSURE DAYS (ACD)	NIL	70
ACTION CLOSURE RATE (ACR)	≥74%	≥80%

In 2025, PAL achieved an Action Closure Rate of 85.0% and an Average Closure Days of 55.1, earning an overall performance rating of Very Good (4.0). PAL Express recorded a 79.9% Action Closure Rate and 68.0 Average Closure Days, resulting in an overall rating of Good (3.0).

STRENGTHENING CONTROLS, TOGETHER

The Internal Audit Department observed Internal Audit Month 2026 throughout May, under the theme “Care That Goes Further – Even Behind the Scenes,” emphasizing the importance of robust controls, accountability, and ongoing improvement across the organization.

Through month-long activities, PALers gained a deeper appreciation of audit principles and their role in strengthening the organization. Team best practices shared throughout the month also highlighted how process improvements, standardization, monitoring, and automation contribute to stronger controls and operational efficiency.

IATA PAY IMPLEMENTATION ACROSS PAL CHANNELS

The International Air Transport Association (IATA) offers “IATA Pay,” a payment solution that enables passengers to make direct, real-time account-to-account transfers when purchasing airline tickets and related services.

PAL has implemented IATA Pay as a new Payment Service Provider across multiple channels, including Amadeus Pay by Link, website, mobile app, self-service check-in, iFly Staff Travel, corporate sales, and e-Gift Card. The solution allows passengers to complete payments via QR code using their e-wallet or bank application.

Accepted payment methods under IATA Pay include PayNow (Singapore), InstaPay (Philippines), PromptPay (Thailand), DuitNow (Malaysia), FPS (Hong Kong), and VietQR (Vietnam).

CUSTOMER EXPERIENCE UPDATES

PAL ADVANCES CUSTOMER EXPERIENCE INTEGRATION

The PAL Customer Experience Department held the CE One Experience Summit on March 12, 2026, bringing together PAL leaders, teams, and partners to align on initiatives to deliver a more seamless customer journey.

Anchored on the theme *"Integrated Systems, Aligned Teams, One PAL,"* the summit underscored the importance of cross-functional coordination across processes, systems, and service channels that shape the end-to-end passenger experience.

The program featured updates on Voice of the Customer priorities and customer experience initiatives, along with insights from partners Salesforce, Concentrix, Twilio, and Ada on the use of technology, AI, and data-driven solutions to enhance service delivery and response times.

A panel discussion on *"Harmonizing the Customer Support Ecosystem"* highlighted the need for stronger integration across service channels, support teams, and partner operations to improve consistency across touchpoints. The summit also recognized contact center partners and top performers for their contributions to service delivery and customer engagement in 2025.

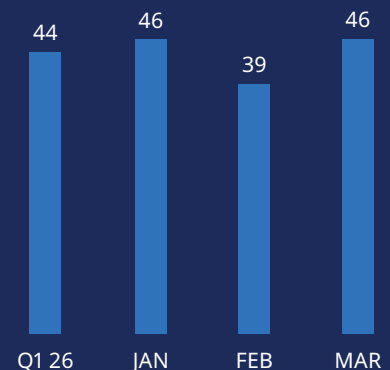


PAL WINS CX TEAM OF THE YEAR

On April 21 and 22, 2026, PAL participated in the CX Global Summit 2026, a regional customer experience conference that assembled organizations from various industries focused on customer support excellence. The event marked the first time the awards were presented in the Philippines.

With CX experts and industry practitioners judging the awards, PAL ranked among the top three finalists in all four categories it entered and secured the CX Team of the Year Award at the CX Global Summit 2026. PAL CE also received Honorable Mentions for Excellence in Omnichannel Experience, Best Customer-Centric Culture, and Best Digital CX Transformation.

NPS UPDATE



OTHER INSIGHTS

- Customer Loyalty (Net Promoter Score): PAL Group NPS closed the quarter at +44, driven by a mix of 62% Promoters, 20% Passives, and 18% Detractors. Performance softened in February to +39, but momentum recovered strongly in March to +46, restoring levels seen in January.
- Passenger Satisfaction (CSAT): Overall satisfaction remained steady at 73% for Q1. While February saw a decline to 68%, March showed a solid rebound to 74%, indicating renewed customer confidence and an improving travel experience.
- February results underscored improvement areas, particularly around flight disruptions and aircraft concerns related to non-functioning IFE hardware.
- The March turnaround was primarily fueled by improved on-time performance, with punctual departures and arrivals earning strong passenger recognition. This recovery was further reinforced by the consistent professionalism and service excellence of the ground staff, cabin crew, and pilots, critical in rebuilding trust and elevating the customer experience. Continued focus remains on addressing aircraft-related concerns, particularly improving the reliability of in-flight entertainment.

MEDICAL UPDATES

EVERY DROP COUNTS

Building on the success of previous blood donation activities, PAL Medical conducted another blood donation drive in partnership with the Philippine National Red Cross (PNRC), continuing its commitment to service, care, and community.

The initiative encouraged employees to help address the ongoing need for blood in hospitals and medical facilities, supporting patients undergoing critical procedures, individuals managing serious illnesses, and those affected by emergencies.

The following PALers demonstrated generosity and compassion by participating in the blood donation drive:

AIRPORT OPERATIONS

DELA CRUZ, Angel S.
EIMAR, John Hilary E.
PERALTA, Maria Angelica V.
MANZO, Ma. Terisciel Jeffer V.

CARGO BUSINESS

SEGUNDO, Mark Joshua H.

CONTROLLERSHIP

CORTES, Ryan Christian B.
EDADES, Montana F.

CUSTOMER EXPERIENCE

ALIWALAS, Marc C.
CADATAL, Bernadette A.
DELA FUENTE, Manuel III. F.
FESTIN, Ma. Charlene B.
LIBUNAO, Dinah B.

DIGITAL TRANSFORMATION

ROQUE, Jonathan Ray V.
UMALI, Joshua Aj A.
VIBAR, Salvador B.
VISPO, Jomar A.

FLIGHT OPERATIONS

DAVID, Hildey Mariz M.
GREGORIO, Rowell Jedd S.
GUERRERO, Sara Bella T.
PEREZ, Mikhail R.
SIAT, Gabriel N.
SOYANGCO, Francesca L.
TIGLAO, Alexandro Kalayaan E.
UY, Gualberto Q.
VERGARA, Abbie Joyce M.

HUMAN CAPITAL

MURILLO, Jermaine Murphy F.
POBLETE, Carla C.
PUNZALAN, Arah T.

INTEGRATED OPERATIONS

BUNDALIAN, Therese Anne Samantha A.
JAVIER, Karla Kinski D.

MARKETING

CRUZ, Maristela D.

PAL EXPRESS

CELEDONIO, Neil Eldrich F.
GARCIA, Emmanuel M.
MAGANGO, Mark M.
PADILLA, Ana Corina T.

PDMP MEMBERS

EBIO, Donald A.

PROCUREMENT & LOGISTICS

FRANCISCO, Jesus Jr. G.
REPAYO, Jeric O.

REVENUE INTEGRITY

AGUIRRE, Anna Carolina R.
BLANCO, Clarisse Mari-Luz C.
DEOMAMPO, Jezza Nina G.
DUYA, Jerrylou E.
EBIO, Elaine R.
NADLANG, Gladys Carla R.
ZUBIAGA, Rejoy Ann N.

REVENUE MANAGEMENT

ABAT, Roberto Rogelio G.
BELIÑA, Julie Grace S.
GAMBOA, Joanne Louise T.

SAFETY

ZALVIDEA, Anthony G.

SALES

ALIWALAS, Carmina C.
ANTONIO, Sarah Gail G.
BORLEO, Deane P.
CASIPE, Armin G.
DE GUZMAN, Ma. Eliza D.
DIMAANO, Marissa P.
DE LEON, Almond Sarah B.
LLANOS, Efren Adrian M.
MACALALAD, Jemimah R.
MARAON, Jethro L.
MENDOZA, Kervin A.
PIAÑAR, Stephanie T.
TAYLAN, Robin Vale C.
ULIBARRI, Gillian Clarisse A.
UNTALAN, Joshua Radel M.

SECURITY

RUDA, Janice O.

SUPPLY CHAIN MANAGEMENT

ARTUS, Cirilio Jr. M.
CARIÑO, Orlando S.
LEE, Arvin Kendrick G.
REYES, Reymond S.
SALAZAR, Peggy Rose F.
TIU, Keith

TECHNICAL OPERATIONS

ARCE, Finah Joy N.

TREASURY

MUGUERZA, Manuel Carlo S.

MEDEXPRESS

DELIVERY SERVICE PROCEDURE

- The PAL Doctor issues an Authority to Withdraw (ATW) form to the employee, who then sends a copy of the signed ATW via Viber at 09989676614.
- Orders sent from 8:00 AM to 11:00 AM are delivered on Tuesdays, Wednesdays, and Fridays from 2:00 PM to 3:00 PM. Orders sent after 11:00 AM or on non-delivery days are included in the next scheduled delivery.
- To claim medicines, employees must present the ATW, a valid company ID, and an authorization letter (if applicable) at the designated claim area located at the reception, beside the Emergency Room. Unclaimed medicines are delivered on the next delivery schedule.

OTHER PAL MEDICAL INITIATIVES

- **ADVANCES IN THE TREATMENT OF TYPE 2 DIABETES**
A health learning session featuring Dr. Dan Philip Hernandez, M.D. (Endocrinologist), on March 25, focused on the importance of early and effective management of Type 2 diabetes, empowering participants to make informed treatment decisions and achieve better long-term health outcomes.
- **STEPPING UP: A JOURNEY TO MANHOOD**
A free surgical circumcision mission on April 19 in partnership with Cardinal Santos Medical Center for male PDMP members aged 10 to 15.
- **VACCINATION DRIVE**
An initiative in observance of World Immunization Week to promote proactive health protection and disease prevention against common vaccine-preventable conditions, including influenza, pneumonia, and cervical cancer.

HUMAN CAPITAL UPDATES



ANNIVERSARY THANKSGIVING MASS
February 25, 2026



2026 Q1 TOWN HALL
March 13, 2026



MONDAY TAKE-OFF: MARKETING
March 16, 2026



PAL GROUP TOWN HALL
April 30, 2026

MARKING TIME



The following PALers mark important milestones in their service journey, reflecting years of commitment to excellence, upholding PAL's standards, supporting their colleagues, and contributing to the airline's continued success:

- **SAKI OZAWA (10)**
Customer Service Representative
HND

THAT'S OUR PAL

PAL employees put their strength and endurance to the test at Hyrox Bangkok 2026 from March 20 to 22 at BITEC.



**MONCH CRUZ /
YOSH YOSHIDA**
Marketing
Finishing Time: 1:20:38



**ATTY. HAZEL BABELONIA /
ATTY. ISSA SEGUNDO**
General Counsel & Compliance / Legal Affairs
Finishing Time: 1:43:05



**ATTY. ARJUNA GUEVARA /
ATTY. MJ NAVARRO**
Legal Affairs
Finishing Time: 1:53:26

THUMBS UP COMMENDATIONS RECIPIENTS

The following PALers received the Thumbs Up Commendation for exemplifying PAL's values of Maaasahan, Magaling, and Maalaga through their service and daily interactions:



NUR YAZID BIN ABDUL GHANI
Station Manager

JAMALUDDIN BIN OMAR
Duty Manager

**RAYNER KHALIQ ARRIOLA
NITTY CASTANARES
WEI HAO "BENJAMIN" CHIN
LOURISTON ANAK FRANK CLIFTON
FLORENCE VELORIA
KATHIRAVAN VISWANATHAN**
Customer Service Agents
SIN

OTHER RECIPIENTS:

CARLS JOHN CAMPOS
Customer Service Officer I | MNL

JUN EHROL GAMERA
Junior Specialist, GSE & ULD Management | MNL

REBECCA KATIE RANDALL
Station Supervisor | SYD

PRINCE SALES
Customer Service Officer I | MNL

HSIAO-WEN "CLAIRE" YANG
Duty Manager | TPE



B777 SECOND OFFICER PAULO FERMIN
Flight Operations

He proudly represented the Philippines at the World Pickleball Championships in Bangkok, earning podium finishes in three categories: Men's Singles, Men's Doubles, and Mixed Doubles—highlighting the talent and dedication PAL pilots bring not only to aviation but also beyond the flight deck.

PAL AWARDS FLIGHT GRANTS TO TOP 85 AVIATION SCHOLARS



MILES THAT GO FURTHER

NAAP graduates receive 30,000 Mabuhay Miles each under PAL's Share the Care Award Program, an initiative launched in celebration of the airline's 85th anniversary to support the next generation of aviation professionals.

As PAL celebrates its 85th year of service, it reaffirms its commitment to developing the talent that will drive Philippine aviation forward.

Through the *Share the Care Award* Program, launched in partnership with the PAL Foundation, PAL awarded 85 graduating scholars of the National Aviation Academy of the Philippines (NAAP) with flight grants.

The scholars, representing NAAP campuses in Pasay, Cebu, Pampanga, and Batangas, each received 30,000 *Mabuhay* Miles for travel related to training, certification, and other career-related opportunities.

The program also offers priority consideration for relevant opportunities within the PAL Group, as well as access to mentorship and learning sessions led by PAL leaders and subject matter experts.

PAL leaders participated in commencement exercises across NAAP campuses. At the Villamor campus, Capt. Transmar Retinio of the Safety Department and Engr. John Kevin Dizon, Assistant Vice President for Engineering and Continuing Airworthiness Management of PAL Express—both NAAP alumni—served as guest speakers. Meanwhile, Cabin Administrative Manager Mark Bagatua addressed graduates in Cebu.

By connecting academic achievement with industry opportunities, the program supports graduates as they transition into their professional careers.

PAL FOUNDATION BRINGS CARE TO PHC PEDIATRIC PATIENTS

Last February, the PAL Foundation brought care packages to 50 outpatient pediatric charity patients at the Philippine Heart Center (PHC), coinciding with Heart Month and the hospital's 51st founding anniversary.

The children received hygiene kits containing a toothbrush, toothpaste, socks, and a slumber mask, along with activity kits containing crayons, coloring books, and puzzles.

This initiative builds on the Foundation's long-standing partnership with PHC, which includes transportation assistance to low-income pediatric patients and medical missions.



A TRIBUTE TO COURAGE

PAL SVP for Operations Group Capt. Roland Narciso represented PAL at the advance celebration of the 84th Araw ng Kagitingan, organized by the Department of National Defense–Philippine Veterans Affairs Office.



SUSTAINABILITY UPDATES

CARE THAT GOES FURTHER FOR MOTHER EARTH

FLEET MODERNIZATION

We are introducing the new A350-1000 aircraft, which uses up to 25% less fuel than older wide-body aircraft and generates lower CO₂ emissions.

LIGHTWEIGHT TROLLEYS

We are using lighter onboard trolleys to reduce aircraft weight by up to 27% across all trolley sizes, lowering fuel consumption on every flight.

GREEN ENERGY

PAL is increasing the use of renewable energy in our major offices, helping avoid approximately 2,308 tons of CO₂ emissions in 2025.



THE AIRBUS A350-1000

Modern, efficient, and purpose-built for the future of flying.



The PALiner

ON THE SCENE

85 YEARS OF HEARTFELT SERVICE

On March 15, 2026, PAL celebrated its 85th anniversary with special treats and commemorative offerings across key touchpoints of the travel journey, thanking passengers for their continued trust and support through the years.

At Ninoy Aquino International Airport (NAIA) Terminals 1 and 2, departing passengers enjoyed complimentary freshly brewed UCC coffee served in limited-edition 85th anniversary cups. Guests at the *Mabuhay* Lounge also received curated treats and premium amenities, including R&M Dried Mangoes, Carmen's Best ice cream, Original Penguin tote bags, and L'Occitane shower amenities.

On board, passengers enjoyed Auro chocolate bites on domestic and international flights. Meanwhile, international routes featured limited-edition Tandua Aruga and Trio offerings to celebrate PAL's 85th anniversary.



oneworld



embraces the *Heart* of the Filipino

END FRAME

Sustainability Senior Specialist Roi Borcillo of the Corporate Affairs Department captured this view of the Chao Phraya River during his visit to Bangkok. "The river weaves through Bangkok, connecting its past and present; it is the city's enduring lifeline."

Get your photos featured; email us with your best shots at ThePALiner@pal.com.ph.





FIRST CLASS SMILES

Because every exceptional journey deserves an exceptional smile.

There is something unforgettable about flying first class. The seamless service.
The personalized attention. The quiet comfort.
Every detail is thoughtfully designed to make the journey feel effortless.

At Urban Smiles Dental Clinic, we believe your dental experience should feel exactly the same.

From the moment you arrive, you're welcomed into an environment where luxury meets precision. Every consultation is personalized. Every treatment is carefully planned. Every visit is designed around your comfort, transforming what many consider a routine dental appointment into an experience worth looking forward to.

Whether you're preparing for your next destination, stepping into an important meeting, or simply investing in yourself, your smile deserves first-class care.

Dentistry, Elevated.

Urban Smiles offers comprehensive dental care delivered with world-class technology, premium materials, and a patient experience unlike any other.

Our services include:

- General & Preventive Dentistry
- Dental Veneers, Crowns, & Bridges
- Dental Implants
- Orthodontics
- Hero Align (Clear Aligners)
- Smart Biofilm Therapy
- Laser Teeth Whitening



EXCLUSIVE The PALiner OFFER

For Philippine Airlines Employees

Your exclusive privilege also includes:

For Travelers

Recently flew with Philippine Airlines?



Your Smile. First Class.

Luxury is never just about where you travel.
It's about how you're cared for every step of the way.

At Urban Smiles Dental Clinic, we invite you to experience dentistry that reflects the same excellence, sophistication, and attention to detail you've come to expect from a first-class journey.

Experience dentistry the first-class way.

 www.urbansmiles.com.ph

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